



HOUSTON
HOUSING AUTHORITY

Transforming Lives & Communities

2640 Fountain View Drive ■ Houston, Texas 77057 ■ 713.260.0600 P ■ www.housingforhouston.com

HHA COVID-19
Public Housing Resident Letter

March 16, 2020

Dear Resident,

The safety and well-being of our residents is the highest priority. We are taking elevated measures to ensure your health and safety in the midst of COVID-19.

We ask all residents, resident guests and property staff to work together in helping to prevent the spread of germs and infection. The best way to protect yourself from COVID-19 is to avoid being exposed and take preventative health measures.

In light of these circumstances, we are taking elevated measures to reduce the risk of infection. The following updates will take effect until further notice:

- All events, community meetings and Resident Council sponsored activities are temporarily postponed until further notice
- All routine unit inspections and non-essential maintenance requests will be temporarily postponed until further notice
- Maintenance staff is actively pursuing elevated measures to ensure the cleanliness of the building and all communal spaces
- We urge that if you have guests, you inform them of the safety advice of the CDC. We strongly discourage frequent guest visits and group gatherings.
- HHA's lobby will close starting on March 16, 2020.

Lastly, if you suspect that you or someone in your community has contracted the COVID-19 virus, we urge you to contact your healthcare provider for assistance and follow the guidance of the CDC.

We will continue to provide updates as they are available and if you have any questions or concerns, feel free to reach out to our call center at (713) 260-0600.

Stay safe,

Mark Thiele
Interim President & CEO
Houston Housing Authority