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The Houston Housing Authority (“HHA”), has issued this Amendment No. 2 to RFI 24-18 for the purpose of answering the following questions that were submitted by the posted due date:

**Question 1:** Is this RFI current?

**Answer 1:** Yes, due dates were revised to correct the year in Amendment 1.

**Question 2:** Can we schedule a walkthrough for the properties to view the current cabling infrastructure?

**Answer 2:** It can be assumed that all of the camera systems at each property are cabled with Coax and Analog cameras that are obsolete. For the purpose of the RFI the assumption is all cabling and cameras need to be replaced.

**Question 3:** Are there any site drawings/floor plans available at this time?

**Answer 3:** Not at this time,

**Question 4:** Are building/floor plans available?

**Answer 4:** Please see answer 3.

**Question 5:** Will there be site walks prior to RFP?

**Answer 5:** Yes, when a full RFP is issued, we will conduct site walks and have a pre-bid meeting.

**Question 6:** Is it a replacement of all existing cameras or have some expanded locations as well?

**Answer 6:** As of now the plan is to replace all existing cameras; however, expanded locations or additional cameras is a possibility.

**Question 7:** Is Genetec the preference because of previous experience?

**Answer 7:** If the proposed system is a premise system, then Yes, Genetec is the preferred system. If the proposed system is a cloud system, then there is no preference.

**Question 8:** Is a budget already allocated, or will the budget be allocated based on RFI responses or is the project totally dependent on appropriate funds availability?

**Answer 8:** A budget will be determined based on RFI responses and funds availability based on those estimates. Depending on estimated costs some sites might not be included in the full RFP.

**Question 9:** Will there be any appetite to add video analytics in the project which reduces the cost of security on long term, helps with relevant events and security challenge and builds an intelligent and secure system?

**Answer 9:** HHA would be interested in all recommendations for a good, viable system that provides the best safety for the cost.

**Question 10:** How many per site are going to be inside versus outside?

**Answer 10:** The number of inside versus outside cameras vary per site.

**Question 11:** The proposed cameras can store footage for 30 or 60 days with the preferred capability being 31 days of storage would you rather see pricing for 30, 60 or both?

**Answer 11:** The minimum storage requirement is one month (30 to 31 days); however, HHA would like a longer storage time as long as it does not change the cost dramatically.

**Question 12:** In terms of licensing for the VMS we can provide 1, 3, 5, or 10 years. Do you have a preferred length of time you would like to see pricing for or would you like to see options for all four increments?

**Answer 12:** HHA would like pricing for 1, 3 and 5 years.

**Question 13:** Do you happen to have a map of camera placement per location that you can provide to me so that we can dial in on accurate pricing?

**Answer 13:** At this time HHA does not have a map of camera placement per site that is available.

**Question 14:** Will we need to provide POE switches or will you have available POE ports available to plug the cameras in to?

**Answer 14:** This should be a turnkey system providing all parts, cabling, and labor for the solution.

**Question 15:** Can you provide me with Network rooms per location to help determine where I will be pulling wire to/from?

**Answer 15:** At this time, we do not have a diagram of network rooms per locations available.

**Question 16:** Will there be an on-site walk through?

**Answer 16:** See answer 5.

**Question 17:** Based on the number of cameras per location, is there a certain number that is interior versus exterior?

**Answer 17:** The number of outdoor cameras versus indoor cameras varies per site. At this time, we do not have the information available.

**Question 18:** Do these cameras need audio capabilities?

**Answer 18:** For the purpose of the RFI, No Audio capabilities are required.

**Question 19:** Is there existing cat five or six cable ran from the existing cameras back to a network switch?

**Answer 19:** Please see answer 2.

**Question 20:** What type of cameras are currently on the properties? Are they the old CCTV type with coax and audio cable runs or are they new IP cameras with Ethernet cabling

**Answer 20:** Please see answer 2.

**Question 21:** If existing Ethernet cabling exists to the old cameras, is it Cat 5E or Cat 6?

**Answer 21:** Please see answer 2.

**Question 22:** Does the existing cabling run through walls or is some of it external?

**Answer 22:** All cabling should be professionally pleasing to the eye and run through the wall if possible. If wiring is needed to be run externally it should be encased in conduit.

**Question 23:** Are there any requirements if external cabling is needed to be in conduit or can outdoor rate Ethernet cabling be used?

**Answer 23:** Please see answer 22. All cabling should be shielded cat 6e

**Question 24:** Is the HHA interested in monitoring service of the camera system?

**Answer 24:** Monitoring can be provided as an optional item with separate costs. At this time, HHA is not interested in Monitoring.

**Question 25:** Is there any particular brand for network equipment required?

**Answer 25:** Networking equipment should be reliable name brand equipment such as Cisco, Dell, HP.

**Question 26:** Will we be able to talk to the HHA IT Department prior to bid submission?

**Answer 26:** For the purpose of the RFI, no there will not be a chance to talk to the IT department. If an RFP is issued, we will conduct a pre-bid meeting.

**Question 27:** What is the existing topology of the network?

**Answer 27:** We currently have a WAN Ethernet network Topology in which all properties are connected to the main HQ through 1gb fiber connection.

**Question 28:** Does each location tie back to a main office?

**Answer 28:** Please see answer 27.

**Question 29:** Does each location just have a main Internet connection that is used to access the existing camera feeds?

**Answer 29:** Each property gets an internet connection from the central HQ through our WAN Topology.

**Question 30:** Where will the Ethernet runs terminate in each property?

**Answer 30:** All Ethernet runs will terminate to a patch panel at a network rack panel. Each property may have a different location type, such as a closet/office/etc.

**Question 31:** Does each property have a designated IT room with a rack?

**Answer 31:** Each location will differ; however, each property will have a central location where I.T. equipment is located.

**Question 32:** Does each property have a battery backup or will that be required to keep cameras up during a power outage?

**Answer 32:** Each location has a UPS battery backup system for switches and network equipment.

**Question 33:** Onsite support – does this mean a person onsite for a period of time each day or just the ability to dispatch if needed to provide onsite support?

**Answer 33:** Onsite support should be defined as having a support system in which a technician will be dispatched to resolve camera systems in a timely manner.

**Question 34:** What is the definition of standard and extended support?

**Answer 34:** Standard support will be defined as support that is normally issued with the system. Extended support can be defined as support plans that are additional and for an extended period of time.

**Question 35:** The cover letter requirements states, “A cover letter signed by authorized official of the company stating their experience.” Do we need information on the experience of the official signing the cover letter or experience of the company?

**Answer 35:** We are asking for the company’s experience providing the equipment, installation and any additional required services related to the equipment and/or installation.

**Question 36:** Is there a plan to reinstall the cameras at their original locations when they are replaced?

**Answer 36:** For the purpose of the RFI, we would use existing camera locations. If a RFP is issued then better guidance will be within the RFP.

**Question 37:** Additionally, are there any intentions to introduce new cameras on the property?

**Answer 37:** For the purpose of the RFI, the system should be capable of expanding and adding future cameras.

**Question 38:** If affirmative, will the property manager provide guidance regarding their placement?

**Answer 38:** No.

**Question 39:** Are all the public housing properties listed in the document currently available? In section 1.0 the document indicates there are 8 locations, however, it lists 10.

**Answer 39:** There are 10 Properties.

**Question 40:** The requested cameras for installation must have a resolution between 5 and 8 megapixels. However, they can only be one of these options. Which resolution would be preferred?

**Answer 40:** HHA would prefer 8 megapixels.

All other terms and conditions in the solicitation shall remain the same.

*Austin Crotts* 4-11-2024  
**Austin Y. Crotts MA**  
**Procurement Manager,**  
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*A Fair Housing and Equal Employment Opportunity Agency. For assistance: Individuals with disabilities may contact the 504/ADA Administrator at 713-260-0353, TTY 713-260-0547 or [504ADA@housingforhouston.com](mailto:504ADA@housingforhouston.com)*