



2640 Fountain View Drive ■ Houston, Texas 77057 ■ 713.260.0500 P ■ 713.260.0547 TTY ■ www.housingforhouston.com

Houston Housing Authority's Update on Rodent Concerns

December 6, 2024

After further investigation into the rodent concerns at Columbia Senior Apartments, 2100 Memorial, the Houston Housing Authority (HHA) found the following:

- On-site management identified and confirmed that it is not a property-wide issue. The complaints of rodents had already been addressed and a representative from Columbia flew to Houston specifically to investigate the allegations before any news stories were aired.
- Only 2 adjacent units were affected and once the management was notified, immediate steps were taken to address concerns.
- Management never conveyed that any resident's tenancy would be in jeopardy if they spoke about having any issues with rodents in their units. Residents regularly contact management as concerns arise and those concerns are addressed properly, without repercussions for the tenant.
- The individual interviewed in the KPRC report on December 4, 2024, was offered alternate accommodations within the property, as well as off-site, after the incident was first reported to management, but declined both alternatives.

The Houston Housing Authority remains committed to providing safe, clean, and secure housing for all residents. We encourage all residents to bring any concerns to their property managers so they can be addressed properly and promptly.

For further updates or more information, please contact media@housingforhouston.com.